

EXHIBIT S

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Cable Installation Technician - Field

Locations: Pacoima, California; Pacoima, California; Reseda, California; Pamnorama City, California; North Hills, California; North Hollywood, California; Van Nuys, California; Granada Hills, California; Sun Valley, California; Winnetka, California

Categories Field Operations

Req ID 79538



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Job Description

Department Summary

Do you like being active and working hands-on with the latest cutting-edge technology?

Join our J.D. Power award-winning In-Home Services team!

Check out our video to experience a day in the life of a DISH Technician:

<https://www.youtube.com/watch?v=qbzCRD0Ajxk&t=4s> (<https://www.youtube.com/watch?v=qbzCRD0Ajxk&t=4s>)

The In-Home Services organization supports thousands of talented employees in 125+ facilities delivering service solutions to customers in every zip code. Our installation technicians are leading the charge for better customer experience, educating and connecting more Americans with every home they visit. Our dedication to customer experience is paying off: in 2022, DISH earned the J.D. Power award for being #1 in Overall Customer Satisfaction for the fifth year in a row.

Job Duties and Responsibilities

What's in it for you?

- **A promotion at 6 months with a \$1.00 per hour pay increase!**
- **Paid incentive** with potential for up to **\$6,400** in your first year and **\$9,100** each year after that based on your performance!
- **Our greatest benefit is opportunity, as we promote from within**
 - Over 300 current Field Managers started their career as DISH Technicians!
 - Continued pay increases of 10% built in with each new DISH Technician level achieved!
 - Grow four levels as a DISH Technician and beyond over the course of your career!
- **Paid time off** - vacation and sick time
- **Free DISH TV programming at a value of \$14.99/month** at your home, plus deeply discounted **SlingTV** and **Boost Mobile** plans
- **Paid training, tools, and uniforms**

What will you be doing?

We build our value around simplifying lives. With installation expertise and a passion for sharing it, our technicians are building opportunities for themselves far into the future.

In this role, you will:





- Install and manage customer products, while creating opportunities to sell them on new personalized technology
- Work autonomously to upsell and offer smart home solutions to customers on a daily basis
- Relocate power and place mounts, satellite dishes, televisions, routers, cameras, receivers and whole-home connectivity technology in customer homes
- Conduct site surveys and in-person home assessments

Skills, Experience and Requirements

What skills and experience do you need?

Ideal technicians have:

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- High energy, resourcefulness, and ability to multitask
- An eye for opportunities to sell customers on new personalized technology    
- Strong customer advocacy skills: friendly, communicative, with a high degree of integrity

- Sales, electrical, maintenance/repair, cable, military, and/or customer service experience preferred

All technicians must have:

- Ability to work in-person in multiple homes per day (~~this is not a work-from-home position; you will be in the field servicing customers' homes~~)
- Ability to stand for long periods of time on ladders, lift over 70 lbs. at times, crawl into small spaces, work in all climates and remain within the individual weight requirement of 335 lbs
- Valid driver's license in the state you are seeking employment in, with a driving record that meets DISH's minimum safety standard (You will get a Dish van and a gas card)
- Resilience in the face of a fast-paced and changing environment
- Ability to pivot work hours; five/six-day workweeks may be required during peak seasonal times

Salary Range

Compensation: \$22.25/Hour

Compensation and Benefits

From versatile health perks to new career opportunities, check out our benefits on our careers website (https://careers.dish.com/about/benefits?pk_vid=7df16cf2830b8db21671727467e02e66). Successful completion of a pre-employment screen, to include a drug test and criminal background check. **Need help finding the right job?**

We can recommend jobs specifically for you! [Click here to get started. \(/jobs?view=personalization\)](#).



[Go back to the welcome page \(/jobs\).](#)

DISH endeavors to make <http://careers.dish.com> (<https://careers.dish.com/>) accessible to any and all users. If you would like to contact us regarding the accessibility of our website or need assistance completing the application process, please contact accessibility@dish.com (<mailto:accessibility@dish.com>). This contact information is for accommodation requests only; you may not use this contact information to inquire about the status of applications.

We pride ourselves on developing and promoting talent as an Equal Employment Opportunity Employer - Veteran/Disability. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, or protected veteran status. We are a true merit-based organization and work hard so there are no artificial barriers to one's potential success. DISH is committed to a workforce where everyone's opportunities are limitless.

Consistent with this commitment, DISH will endeavor to provide reasonable accommodation to otherwise qualified job applicants and employees with known physical or mental disabilities, unless doing so poses an undue hardship on the Company, poses a direct threat of substantial harm to the employee or others, or is otherwise not required by law.

About Us

Our Culture (<https://careers.dish.com/about/culture>)

Benefits (<https://careers.dish.com/about/benefits>)

Diversity & Inclusion (<https://careers.dish.com/about/diversity-inclusion>)

Veterans (<https://careers.dish.com/about/veterans>)

Our Story (<https://careers.dish.com/about/history>)

Resources

Frequently Asked Questions
(<https://careers.dish.com/resources/faq>)

Talent Communities
(<https://careers.dish.com/resources/talentcommunity>)

Hiring Events (<https://careers.dish.com/resources/events>)

DISH Sites

dish.com (<https://www.dish.com/>)

sling.com (<https://www.sling.com/>)

ontechsmartservices.com
(<https://www.ontechsmartservices.com/>)

Careers

Careers Overview (<https://careers.dish.com/careers/careers-overview>)

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Technology (<https://careers.dish.com/careers/technology>)

Frontline (<https://careers.dish.com/careers/frontline>)

Students (<https://careers.dish.com/careers/students>)

India (<https://careers.dish.com/careers/india>)

Job Spotlight

Inbound Sales & Customer Retention
(<https://careers.dish.com/career-opportunities/sales>)

DISH Installation Technician (<https://careers.dish.com/career-opportunities/technician>)

Tower Technician (<https://careers.dish.com/career-opportunities/tower>)

boostmobile.com (<https://www.boostmobile.com/>)

International Careers (<https://careers.dish.com/india>)



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